

QUALITY POLICY



ETL Systems Ltd



We will exemplify **INTEGRITY** by:

- Identifying the detailed requirements of customers, standards and legal frameworks.
- Implementing robust controls to assess and meet these requirements.
- Supporting our product throughout its lifecycle at customer and end-user premises.

We will exemplify **EXCELLENCE** by:

- Understanding our target markets and by being an integral part of a solution within those markets.
- Implementing a process-focused management system in line with best practices.
- Creating business objectives that will push growth while celebrating achievement.

We will exemplify **INNOVATION** by:

- Offering a product range that is unparalleled by our competitors.
- Taking opportunities to identify and implement improvements to our product range, using data gathered from internal processes and customer feedback.
- Creating a culture of curiosity and supporting changes that drive continual improvement.

We will exemplify **COLLABORATION** by:

- Learning from the diverse experiences of people who work with our products, both internally and externally.
- Using a cross-functional and disciplined approach to investigation and corrective action.
- Networking effectively with our customers to solve their problems

Signed:


(CEO)

Date:

13/1/26